



**B.I.R.O.**

Best Information through Regional Outcomes

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**WP 5:**  
***Privacy Impact Assessment - Step 3***

***Privacy Analysis:***

***“Analysing Privacy  
and Confidentiality Issues  
of the BIRO Architecture  
and Data Flow”***

The BIRO P.I.A. Team

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## **The P.I.A. Team**

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## 1. Introduction: The BIRO project

“Best Information Through Regional Outcomes” (BIRO) is a three years public health project started in 2005, funded under the EC Public Health Programme 2003-2008. The project is coordinated by the University of Perugia, Italy and includes, as partners, the University of Dundee (Scotland), Joanneum Research (Austria), University of Bergen (Norway), Paulescu Institute (Romania), University of Malta (Malta), Cyprus Ministry of Health (Cyprus). Other collaborating institutions include Serectrix (Italy), NOKLUS (Norway) and Telemedica (Romania).

The general objective of BIRO is to build a common European infrastructure for standardized information exchange in diabetes care, to monitor, update and disseminate evidence on the application and clinical effectiveness of best practice guidelines on a regular basis.

The general objective is pursued through the realization of several work-packages, allowing the identification of target parameters and indicators; definition of a common dataset and a data dictionary supported by an appropriate schema for its representation; development of a report template, associated database and statistical engines required to deploy its content in both printed and web format; validation of a secure protocol for international communication and shared data analysis; construction of a web portal to test the dissemination of European estimates on a routine basis.

The technology associated to the construction of the system is centred on the definition of the “Shared Evidence-based Diabetes Information System” (SEDIS), whose general architecture is based on the application of two consecutive data processing steps.

At the basic level, a general version of the system runs in each single register (“*local SEDIS*”) to produce initial estimates that are valid for the local population. All partners in the network, using the same standardized procedures, repeat the process at their best convenience. All regional estimates are sent towards a central server that compiles all “partial” results into a global report that is valid for the European level.

The functionality of the basic level of the system is ensured by three fundamental elements.

The first is the *concept and data dictionary* (CDD), storing all common definitions adopted to collect and exchange data across the network. The CDD represents the evidence-based component in the model chain.

The second, the *report* template, is located at the opposite end of the chain, and it determines the selection of data procedures and statistical methods required to estimate all results for the health report.

The third component is represented by the core engines (“*database engine*” and “*statistical engine*”), which operate on the local databases and are only accessible by local administrators. The engines deliver statistical “*objects*” (*tables, parameters, graphs*) that are then amalgamated by central components.

The overall model (*global SEDIS*) directly follows from the local implementation: once statistical objects are available from each register, they are sent to the server using a secure transmission.

The level of aggregation chosen for each object is a trade-off among formal agreement, legislation, ethical values and practical limits, all aspects that are properly investigated in the framework of the BIRO project.

The general design of the BIRO project has been progressively implemented through the definition of candidate architectures submitted to a formal evaluation process coordinated by the Privacy Impact Assessment (PIA).

## 2. Privacy Impact Assessment (PIA)

### 2.1. General Features

There is no unique definition of PIA in the literature. It has been defined as a “process whereby a conscious and systematic effort is made to assess the privacy impacts of options that may be open in regard to a proposal.

An alternative definition might be that a PIA is an assessment of any actual or potential effects that the activity or proposal may have on individual privacy and the ways in which any adverse effects may be mitigated.”<sup>1</sup>

Moreover, PIA is usually conceived as a “protean document in the sense that it is likely to continue to evolve over time with the continued development of a particular system.”<sup>2</sup>

Hence, there is a general consensus that a PIA is not just an end-product or a statement or practice. PIA is better conceived as a *process* rather than an outcome, which should be open-ended and regularised throughout the life-cycle of a programme/project.

With regard to different jurisdictions that have employed PIAs as structured means to assess privacy risks in government/private programs or projects, some basic definitions given hereafter are of utmost significance, since they highlight a bulk of common features.

PIA has been defined as an “assessment of actual or potential effects on privacy, and how they can be mitigated” (Australia), “a systematic process for evaluating a proposal in terms of its impact upon privacy” (New Zealand), a “framework to ensure that privacy is considered throughout the design or re-design of a programme...[and to] identify the extent to which it complies with all appropriate statutes. This is done to “mitigate privacy risks and promote fully informed policy” (Canada), an analysis of how information in identifiable form is collected, stored, protected, shared and managed...[to] ensure that system owners and developers have consciously incorporated privacy protection throughout the entire life cycle of a system (USA)<sup>3</sup>.

According to the above definitions, PIAs should be designed with the following features:

- to conduct a prospective identification of privacy issues or risks before systems and programmes are put in place, or modified
- to assess the impacts in terms broader than those of legal compliance

and are characterised by the following properties:

- be process rather than output oriented
- be systematic.

Legal compliance is, therefore, only one of the several criteria that need to be addressed in a broader process of risk assessment, including the “moral and ethical issues posed by whatever is being proposed”<sup>4</sup>. Many projects might be technically compliant with law, but they may raise significant concerns, even resistance, in certain societies or among certain publics.

The broader significance of PIAs and its increasing importance in tackling privacy issues in both public and private sectors have been demonstrated by an exhaustive study/survey recently conducted by the British government, described in the report: “Privacy Impact Assessments: International Study of Their Application and Effects”<sup>5</sup>.

The UK study which provides us with a fundamental basis for the conduction of PIAs, has reached the following conclusive remarks:

- PIAs are increasingly recognised to be useful by privacy commissioners, government agencies, private corporations and privacy advocates, as they help addressing the increasing concerns about privacy issues occurring in advanced industrial societies.
- PIAs have been spreading around the advanced industrial world as a result of: legislative requirements; policy guidance by central government agencies; recommendations by privacy and data protection commissioners; recognition by organisations that PIAs can

expose and mitigate privacy risks, avoid adverse publicity, save money, develop an organisational culture sensitive to privacy, build trust and assist with legal compliance.

- The initial experience made by several jurisdictions allows us to draw lessons about the most valuable ways to encourage the successful completion of a PIA process. In this respect, the decision by the ICO to embark on this initiative for the UK is very timely, and in the context of the European Union, pioneering.
- To be valuable, PIAs need to offer a prospective identification of privacy risks *before* systems and programmes are put in place. In every jurisdiction, PIA processes have been designed to be prospective.
- Many programs presented as PIAs are, as a matter of fact, no more than assessments of legal compliance. To be meaningful, PIAs have to consider privacy risks in a wider framework, taking into account the broader set of community values and expectations about privacy.
- PIAs are more than an end-product or statement. They refer to an entire process of assessment of privacy risks. Often, the final report or statement, if indeed published, offers a deceptive impression of the nature, scope and depth of the assessment exercise. A simple report does not necessarily indicate a simple assessment. A detailed report does not necessarily reflect a detailed assessment. Reports also do not necessarily reveal the changes made to the initiative during the PIA process.
- PIAs are only valuable if they have, and are perceived to have, the potential to alter proposed initiatives in order to mitigate privacy risks. When they are conducted in a mechanical fashion for the sole purposes of satisfying a legislative or bureaucratic requirement, they only seek formal justification rather than actually assess risk.
- PIA processes vary across a number of dimensions: the levels of prescription, the application, the circumstances that might trigger PIAs, the breadth of the PIA exercise, the agents who conduct PIAs, the timing, the process or review and approval and the level of public accountability and transparency.
- In most jurisdictions, where law or policy require or highly recommend PIAs, official templates, formats or other tools are usually provided to describe how PIAs should be actually conducted. Nevertheless, there is no simple formula for the conduction of a PIA: each one should be dictated by the specific institutional, technological, and programmatic context of the initiative in question. As a matter of fact, a mechanical “checklist” alone does not capture the broader social, political and ethical implications of many initiatives. Hence, any PIA requires judgment.
- In conclusion, the scope and depth of PIAs need to be sensitive to a number of crucial variables: the size of the organisation; the sensitivity of the personal data; the form of risk; the intrusiveness of the technology, just to mention a few of them. A screening process is commonly used to determine whether a PIA is required, and if so, the form and content it should envisage.

## 2.2 Design and Application in the Context of BIRO

The Privacy Impact Assessment (PIA) of the BIRO project aims at providing a balanced approach in realizing the best, most privacy protective solution for the proposed Information System, trying to achieve the very best possible solution for its implementation.

According to project specifications and needs, the entire process has been broken down in four steps:

- Step 1 - Preliminary PIA
- Step 2 - Data Flow Analysis
- Step 3 - Privacy Analysis and
- Step 4: PIA Report

The Consortium opted for the conduction of the Preliminary PIA due to the early design stage of the BIRO Information System.

First task of PIA Step 1 has been the nomination of a PIA Facilitator (PF), specialized in international law, public health and ethics, and the formation of a PIA Team (PT), including one representative from each partner, whose duty was to actively collaborate with the PF to carry out all tasks involved in the separate steps.

The process started by drawing the BIRO Information Diagram describing at a very general level how the federated centres/regions would link to the Shared European Diabetes Information System (SEDIS).

**Figure 1** documents the architecture of the general BIRO infrastructure, along with the flow of information throughout the system and the physical/logical separation of personal information/data.

A *legislative review* was initially conducted, using systematic keywords on major search engines (**Box 1**), to extract relevant papers and highlight the most relevant legislative framework for BIRO and consequently provide a basic *evaluation* of the potential privacy risks associated to the creation of a Shared Information System as designed by the original project specifications.

The *legislative review* conducted in the first step of the PIA identified the major privacy implications in the use of the BIRO system.

As required by PIA's general methodology, different alternative architectures of the BIRO Information System have been drafted to allow the selection of the best privacy protective architecture.

Based on a comprehensive report of the first step, distributed to all partners, and the BIRO Information Diagram independently produced on the basis of technological matters, the Consortium identified N=3 alternative architectures for the development of the BIRO Health Information System, envisaging different levels of data sharing.

The first alternative required the transmission, from the single centres to the Central Database, located in Perugia, of "*individual patient data de-identified through a pseudonym*". In this case a need to specify secure patient's identity encryption algorithms and privacy protective technologies for securing the data transfer was considered crucial for implementation.

The second alternative architecture envisaged a data sharing occurring through an "*aggregation by group of patients, with Centre's IDs available but de-identified*". It was pointed out that the use of aggregated data would require the specification of secure encryption algorithms for Centre's identity and privacy protective technologies for securing the data transfer.

The third alternative was based on an "*aggregation by Region*". A need to specify optimised data aggregation in order to impede reverse engineering was considered, in addition to the adoption of Privacy protective technologies for securing the data transfer

## **Box 1. Systematic Search of the literature: methods and selection criteria:**

### **1<sup>st</sup> search: Ovid Medline (R) 1966 to Present with Daily Update**

Search Criteria:

**(privacy AND (registr\* OR register) OR (health information system\*) OR (health database\*))**

Limits: human AND English Language AND yr = 2001-2006

Results available = 64

Core articles were identified after exclusion of papers focussing on:

- importance of diseases registries to enhance quality of care
- impact of non-European privacy laws on research
- genetic discrimination
- patient recruitment strategies

After the above selection, 12 articles have been identified as fully relevant.

### **2<sup>nd</sup> search: Law Journals**

Search engines of the following journals have been selected for their focus on privacy and health information:

- European Journal of Health Law
- Privacy Law and Law Reporter

Results for the search:

**(privacy AND ((registr\* OR register) OR (health information system\*) OR (health database\*)))**

Limits: years = 2001-2006

Results available: 11 articles

Core articles were identified according to previous exclusion criteria: 2 relevant articles were found.

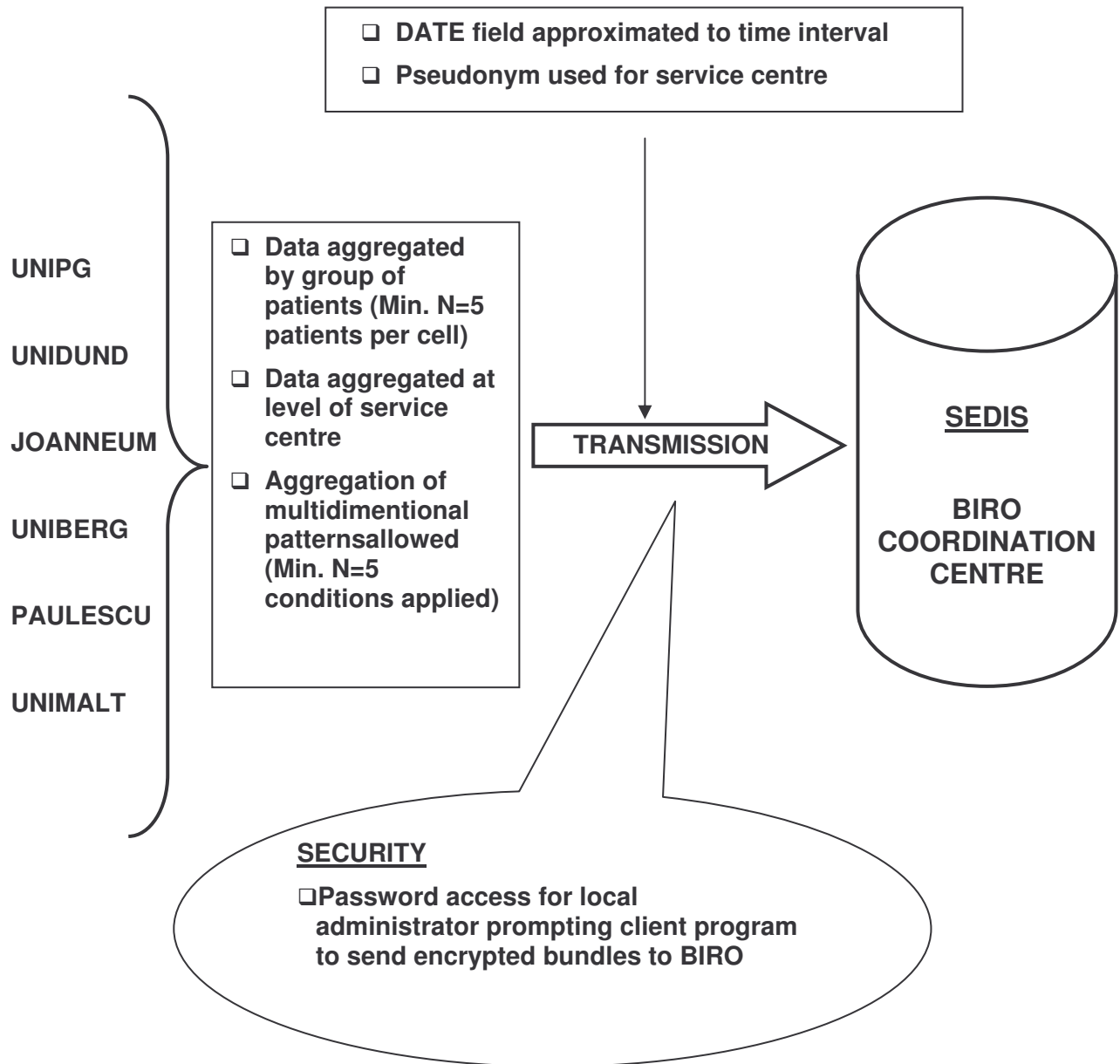
### **Combined Results and Core Articles**

All articles included in search 1 and 2 have been fully read.

A core set of 12 articles has been revised by all partners to ensure compliance of BIRO with privacy requirements and a correct implementation of the PIA.



Fig. 2: BIRO Diagram



Step 2 delivered a *data flow analysis* including a detailed description and an in-depth analysis of the BIRO architecture as well as the data flow occurring for each of the candidate alternatives. The primary goal of the data flow analysis was to identify the best privacy enhancing information system architecture through a *Delphi Consensus Process aiming* at ranking the separate alternatives via scores assigned to each dimension involved..

The definition of the best alternative required two basic elements:

1. a scheme to highlight relevant dimensions, with a number of possible options;
2. a questionnaire to assist scoring for each dimension/option on the basis of the level of compliance to relevant principles, legislation and public concerns about privacy.

The BIRO *Data Flow Tables* (see **Tables 1-3**), were specifically developed to describe in detail the dynamics involved in both data collection and information exchange procedures. A specific data flow table for each selected alternative has been constructed to describe all personal data elements associated with the proposed system, and aspects of the collection, use and disclosure of personal information/data that would help building a list of few, essential options available in this context. The tables were revised by all components of the PT and finally approved to define the *information flow questionnaire* (See *PIA Report Step 2*).

The questionnaire provided a series of scenarios, broken down into separate sub-options, for each of which marks were assigned on the basis of a set of three essential criteria: privacy, information content for diabetes, and technical complexity (feasibility).

Each option of an alternative was given a composite indicator, based on the sum of three dimensions. All scores ranged 0-5 (not applicable to very high level).

The score on privacy was based on three separate criteria: “identifiability, linkability and observability”<sup>6</sup>.

*Identifiability* was intended to be a measure of the degree to which information is personally identifiable. The identity measurement has been considered as taking place on a continuum, from full anonymity (the state of being without name) to full veronymity (being truly named). The goal to be pursued was to decrease as much as possible the amount of identity elements in the BIRO system. The minimalist design approach was therefore employed in the project. Since identity data were not required for an efficient running of the BIRO information system, they were removed from the architectural equation. Many tools employing reversible and non-reversible pseudonymity are actually available for this purpose.

*Linkability* was conceived as a measure of the degree to which data elements are linkable to the true name of the data subject, where unlinkability meant that different records cannot be linked together and related to a specific personal identity. In this regard, complex interrelations have been taken into account, considering that record linkage can be subtle, as it may be organized and/or made possible in different ways.

*Observability* was defined as a measure of the degree to which identity or linkability are affected by the use of a system. It considers, in fact, any other factor relative to data processing (time, location, data contents) that can potentially affect the degree of identity and/or linkability: an effect modifiers.

The overall privacy score for each questionnaire item was agreed by all partners to be obtained as the average of the three privacy dimensions.

Score for the *Information content* criterion was based on a single score providing a value for the level of information provided by the specific scenario/option in terms of relevance and level of evidence for diabetes.

The *technical complexity* involved a single score related to the feasibility of the specific scenario/option.

### 2.3. Selection of the Best Alternative

The Delphi procedure was used to reach consent among the BIRO project partners over the selection of the most privacy protective Information System Architecture, which was one of the main objectives of the BIRO PIA. The use of the Delphi methodology in the context of privacy impact assessment procedures is certainly innovative. However, the PIA Team agreed that the Delphi procedure represented the most scientifically sound methodology to fulfil the above objective and, at present, there is not in the literature any adverse indication of using it in the context of PIAs.

The questionnaire was distributed by email to all members of the PT to initiate a *modified Delphi procedure*, including two phases: in the first, each member of the PT assigned marks independently from remote. In a second phase, the panel met to carry out an interactive consensus process aimed at converging towards the best selected architecture

The Delphi consensus session took place in Cyprus during the 2<sup>nd</sup> BIRO Investigator Meeting (23-25 May 2007). Initial scores provided independently by members of the PT were collected and discussed in order to reach an agreement on common criteria.

The Delphi panel finally assigned marks for all options, as reported in the Overall Consensus Table (See PIA Report Step 2). The selected mix of best scoring options allowed the identification of the best BIRO System architecture, classified as "*Aggregation by group of patients*", where grouping conditions are directly linked to the construction of the particular statistical object required to deliver the overall diabetes report (**Table 4**).

According to the Delphi Results, the *sharing of personal information/data clusters* in the best privacy protective system architecture should occur as follow (**Figure 2**):

- Min aggregation of N=5 patients per cell, only applicable for high critical privacy variables e.g. service centre, geographical site etc
- Data aggregated at the level of service centre
- Aggregation of multidimensional patterns (e.g. risk adjustment) allowed, Min N=5 condition applied.

*The transmission of data to BIRO* requires the de-identification of data, where DATE fields have to be approximated to time interval (e.g. months) and a pseudonym should be used for service centre.

*The security mechanisms* for data transmission were identified in the adoption of a password access for local administrator prompting client program to send encrypted bundles to BIRO.

*The format of the BIRO database*, averaged over time, provides for separate sets of aggregated tables linkable by pre-defined statistical criteria

Data shall be *disclosed* only to the BIRO database administrator and the *storage/retention site* has been indicated in the BIRO Coordinating Centre

**Table 1: CANDIDATE ARCHITECTURE 1 - INDIVIDUAL PATIENT DATA**

<i>Description of personal information / data clusters</i>	<i>Collected by</i>	<i>Type of format</i>	<i>Used by</i>	<i>Purpose of collection</i>	<i>Transmission to BIRO: de-identification</i>	<i>Security mechanisms for data transmission</i>	<i>Format of BIRO Database</i>	<i>Disclosed to</i>	<i>Storage and retention site</i>
Health Service Medical Record <sup>1</sup>	Clinical Centres, Coordinating Centre <sup>2</sup>	One Record for each service episode	Local Health Authority, Coordinating Centre	Disease Management Program	Pseudonym used for data linkage <sup>3</sup> , multiple measurements per patient, centre IDs retained	Password access for local administrator prompting client program to send encrypted bundles to BIRO <sup>5</sup>	Full information on all medical records	BIRO database administrator	BIRO Coordinating Centre
		Multiple measurements averaged over time interval <sup>6</sup>			Centre IDs de-identified <sup>4</sup>	Client program automatically sending encrypted data (agent) <sup>7</sup>	Averaged over time <sup>8</sup>	All local database administrators <sup>9</sup>	EU (DG-SANCO) <sup>10</sup>
Administrative Data Service Episode <sup>11</sup>	Local Health Authority <sup>12</sup>	Population-based longitudinal records linked across administrative datasets	Local Health Authority	Policy and Planning	Pseudonym used for data linkage, multiple episodes per patient, centre IDs retained	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Full information on all service episodes	BIRO database administrator	BIRO Coordinating Centre
		Multiple measurements averaged over time interval			Centre IDs de-identified	Client program automatically sending encrypted data (agent)	Averaged over time	All local database administrators	EU (DG-SANCO)
Epidemiological measurement of multiple individual characteristics <sup>13</sup>	Research Organization <sup>14</sup>	Longitudinal collection of clinical characteristics	Research Centre	Epidemiological Study	Pseudonym used for data linkage, multiple measurements per patient	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Full information on all clinical measurements	BIRO database administrator	BIRO Coordinating Centre
		Multiple measurements averaged over time interval			Client program automatically sending encrypted data (agent)	Averaged over time	All local database administrators	EU (DG-SANCO)	
Health Service Medical Record + Administrative Data Service Episode	Population-based Regional/National Diabetes Register <sup>15</sup>	Longitudinal data collection across relational data-warehouse	Local Health Authority, Research Centre, Regional/National Government	Disease Management, Policy and Planning, Research	Pseudonym used for data linkage over multiple datasets, all relational structure sent to BIRO <sup>16</sup>	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Full information on all elements in relational databases	BIRO database administrator	BIRO Coordinating Centre
+ Epidemiological measurement of multiple individual characteristics		Multiple measurements averaged over time interval			Portion of relational structure sent / Centre IDs de-identified	Client program automatically sending encrypted data (agent)	Averaged over time	All registry managers	EU (DG-SANCO)

**Table 2 : CANDIDATE ARCHITECTURE 2 - AGGREGATION BY GROUP OF PATIENTS**

<b>Description of personal information / Data clusters</b>	<b>Collected by</b>	<b>Type of format</b>	<b>Used by</b>	<b>Purpose of collection</b>	<b>Transmission to BIRO: de-identification</b>	<b>Security mechanisms for data transmission</b>	<b>Format of BIRO Database</b>	<b>Disclosed to</b>	<b>Storage or retention site</b>
Grouping condition directly set by statistical object (e.g. ordered frequency distribution of LOS by CENTRE to compute variability of medians) <sup>17</sup>	BIRO partner	One Record for each aggregation level	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting <sup>18</sup>	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
					DATE fields approximated to time interval (e.g. months) <sup>19</sup>	Client program automatically sending encrypted data (agent)		All local database administrators	EU (DG-SANCO)
NO aggregation size limit	BIRO partner	One Record for each aggregation level	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
DATE fields approximated to time interval (e.g. months)									
Min aggregation N=5 patients per cell <sup>20</sup>					Min Aggregation N=5, only applicable for high critical privacy variables e.g. service centre, geographical site etc <sup>21</sup>				
Aggregation across service centres <sup>22</sup>	BIRO partner	One Record for each aggregation level	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
Data aggregated at the level of Service Centre					DATE fields approximated, Pseudonym used for Service Centre <sup>23</sup>	Client program automatically sending encrypted data (agent)		All local database administrators	EU (DG-SANCO)
Aggregation of Multidimensional patterns (e.g. risk adjustment) NOT allowed <sup>24</sup>	BIRO partner	One Record for each aggregation level	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
Aggregation of Multidimensional patterns (e.g. risk adjustment) allowed <sup>25</sup>									
Aggregation of Multidimensional patterns allowed, Min N=5 condition applied <sup>26</sup>									

**Table 3: CANDIDATE ARCHITECTURE 3 - AGGREGATION BY REGION**

<b>Description of personal information / Data clusters</b>	<b>Collected by</b>	<b>Type of format</b>	<b>Used by</b>	<b>Purpose of collection</b>	<b>Transmission to BIRO: de-identification</b>	<b>Security mechanisms for data transmission</b>	<b>Format of BIRO Database</b>	<b>Disclosed to</b>	<b>Storage or retention site</b>
Grouping condition directly set by statistical object (e.g. ordered frequency distribution of LOS by REGION)	BIRO partner	One Record for each aggregation level by REGION	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
+ Restrictions applied on specific stratification criteria (e.g. geographical variable, centres etc)					DATE fields approximated to time interval (e.g. months)	Client program automatically sending encrypted data (agent)		All local database administrators	EU (DG-SANCO)
Geographical mapping available <sup>27</sup>	BIRO partner	One Record for each aggregation level by REGION	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
Geographical mapping unavailable					DATE fields approximated to time interval (e.g. months)	Client program automatically sending encrypted data (agent)		All local database administrators	EU (DG-SANCO)
Variability of Centres' Outcomes Available <sup>28</sup>	BIRO partner	One Record for each aggregation level by REGION	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
Variability of Centres' Outcomes Unavailable					DATE fields approximated	Client program automatically sending encrypted data (agent)		All local database administrators	EU (DG-SANCO)
Aggregation of Multidimensional patterns (e.g. risk adjustment) NOT allowed	BIRO partner	One Record for each aggregation level by REGION	BIRO partner (local engine), BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	All DATE fields transmitted as in original	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
+ Allowed without restrictions applied on specific stratification criteria					DATE fields approximated to time interval (e.g. months)	Client program automatically sending encrypted data (agent)		All registry managers	EU (DG-SANCO)
+ Allowed with Restrictions applied on specific stratification criteria <sup>29</sup>									

## NOTES TO TABLES 1-3

- <sup>1</sup> Data collected during medical examinations according to a structured procedure within a health service framework e.g. disease management program, systematically organized by means of an electronic database
- <sup>2</sup> Clinical centres may be coordinated by a local institution in the framework of a structured program e.g. disease management
- <sup>3</sup> Individual identifier is replaced by a unique, fake identifier created via an algorithm applied by the local database administrator.
- <sup>4</sup> Database administrator may decide when to send structured encrypted data bundles to the BIRO server, using ad hoc client software.
- <sup>5</sup> For simplicity, data relative to the same subject can be amalgamated over a period of time in various ways. For instance, one may just retain the last measurement of Hba1c or compute the average of different measurements over n months. All other original data for the same variable are not retained. The process is systematically repeated, and the individual record updated or a new individual record appended to the previous for each new time interval.
- <sup>6</sup> Same process applied to de-identified the individual subject is used for clinical centres. Other characteristics that can lead to identify any centre can be blinded, e.g. absolute frequencies are not retained and only percentages are sent to the BIRO central engine
- <sup>7</sup> The client program automatically sends data packets to the BIRO central engine, based on a routine that activates according to a schedule agreed by the database administrator.
- <sup>8</sup> Information on individual data may be stored averaged over a predetermined time interval
- <sup>9</sup> Privileges to access pooled data may be extended to all local BIRO database administrators.
- <sup>10</sup> European Commission may be in charge of the maintenance of the permanent BIRO Central server
- <sup>11</sup> Data originated by administrative data flows e.g. hospital discharges, pharmaceutical, mortality data etc.
- <sup>12</sup> Local government ruling collection of administrative data. In the framework of the present document, a region is intended as a geographical area or even a cluster of geographical areas characterized by homogeneous criteria for data collection. For instance, Tayside may be recognised as a specific region. However, Scotland applies the same basic set of definitions for data collection, so the BIRO Consortium may even consider the wider geographical area as a single region.
- <sup>13</sup> Clinical, demographic and socio-economic characteristics of subjects studied in a epidemiological investigation
- <sup>14</sup> Institution conducting the epidemiological investigation
- <sup>15</sup> Typically, a regional population-based register involves linkage of different data flows, including general administrative data and medical records more targeted at the diabetes population.
- <sup>16</sup> The structure of the original database in place at the local level is copied over to the central server, which also stores procedures to map the different dataset.
- <sup>17</sup> Aggregated tables strictly relate to the construction of a statistical quantity. For this reason we can also call them as “statistical objects”, as each table is required to apply a particular statistical procedure. For instance, computing the average may only require the total sum of a specific

variable, e.g. Length of Stay (LOS), plus the total number of observations related to that sum. A “bundled” table including both entities is a statistical object that can lead to the actual statistical parameter in a subsequent step (central server), where the formula  $AvLOS = \text{Total (LOS)}/n(\text{OBS})$  is applied. The step is not always so immediate. To compute the median LOS, one requires the entire frequency distribution of LOS at each site/region, i.e.  $n(\text{OBS})$  for each level of LOS. The median for all sites/regions is computed from the sum of all frequency distributions collected.

- <sup>18</sup> Tables can be used either to carry out reports for the individual region and/or to compute overall results for the BIRO collaboration
- <sup>19</sup> Dates pose a specific threat to privacy, as it can be very unlikely that same service or individual characteristic occurs at the same time for different individuals. Therefore it can be an option to approximate dates by weeks or months.
- <sup>20</sup> Small groups of subjects may lead to the identification of subjects/centres/regions etc. For instance the number of subjects aged 90+ or living in a specific geographical area may be so small and well known that all characteristics stored in tables may be indirectly linked to the specific individual/centre.
- <sup>21</sup> Since the criterion may be too strict for all variables included in the database, it may be only applied to specific characteristics that are more sensitive to privacy issues.
- <sup>22</sup> Publication/exchange of tables stratified by health service centre - as in the case of league tables of performance indicators - is a specific condition affecting “institutional privacy” towards which policy makers can be particularly sensitive. A sharp decision in this regard may involve the restriction to publish all results without using centres as a specific level of aggregation.
- <sup>23</sup> A lighter alternative in terms of confidentiality of centre identification involves blinding the Centre ID as in the case of individual patient (fake ID). Other criteria must be applied in order to avoid indirect identification (e.g. using only percentage without exchanging absolute frequencies).
- <sup>24</sup> Risk adjustment techniques may work even without exchanging individual data using different solutions (e.g. pooling multidimensional patterns in logistic regression). However, patterns may lead to very fine stratifications that can pose threats to privacy via indirect identification (low frequencies in specific cells of crosstabulations).
- <sup>25</sup> Risk adjustment techniques may work even without exchanging individual data using different solutions (e.g. pooling multidimensional patterns in logistic regression). However, patterns may lead to very fine stratifications that can pose threats to privacy via indirect identification (low frequencies in specific cells of crosstabulations).
- <sup>26</sup> Min N condition may provide a solution to control privacy in sparse cells
- <sup>27</sup> Geographical characteristics can be highly informative and useful for both epidemiological and policy purposes, but they are prone to privacy issues, as they can link to both the individual and the health service centre.
- <sup>28</sup> Even though centres’ tables are not made available, one may choose to exchange/publish overall variability of target indicators across centres. For instance, range of performance indicators, or standard deviations. However, these can disclose elements of performance across the region that policy makers may regard as jeopardising institutional privacy.
- <sup>29</sup> At the level of region, min N=5 may not be considered relevant, so other criteria may be applied.



**Table 4: BIRO DATA FLOW TABLE**

**SELECTED BIRO ARCHITECTURE: AGGREGATION BY GROUP OF PATIENTS**

Grouping condition directly set by statistical object (e.g. ordered frequency distribution of LOS by CENTRE to compute variability of media)

<i>Description of personal information / Data clusters</i>	<i>Collected by</i>	<i>Type of format</i>	<i>Used by</i>	<i>Purpose of collection</i>	<i>Transmission to BIRO: de-identification</i>	<i>Security mechanisms for data transmission</i>	<i>Format of BIRO Database</i>	<i>Disclosed to</i>	<i>Storage or retention site</i>
Aggregation by group of patients:  min aggregation N=5, only applicable for high critical privacy variables e.g. service centre, geographical site etc	BIRO partner	One Record for each aggregation level	BIRO partner (local engine),  BIRO Consortium (central engine)	Computation of single BIRO statistical object for local and SEDIS reporting	DATE fields approximated to time interval (e.g. months)  Pseudonym used for service centre	Password access for local administrator prompting client program to send encrypted bundles to BIRO	Separate sets of aggregated tables linkable by predefined statistical criteria	BIRO database administrator	BIRO Coordinating Centre
Data aggregated at the level of Service Centre									
Aggregation of Multidimensional patterns (e.g. risk adjustment)  allowed with min N=5 condition applied									

## 2.4 Engineering of the Best Alternative

The selected BIRO Architecture is defined by three consecutive steps, logically organized in two different parts: *local* and *global* (**Fig. 3**).

The *local* part of the BIRO Architecture includes the set of software tools required by each collaborating centre to undertake two basic operations:

- 1) to produce a standardized BIRO local report
- 2) to transmit data to the BIRO server for the production of the global report.

Step 1) involves **client data processing and statistical analysis**.

A BIRO “*Adaptor*” is used to establish a connection to the local database and export data from any format used by the local diabetes register to the standardized format complying with specifications agreed for the BIRO common dataset.

Standardized instructions (XML Schema) have been specifically developed to implement common BIRO definitions into a uniformly defined database allowing the use and pooling of data collected from different centres

A “*Metadata Dictionary*” has been realized in XML to incorporate a broad set of diabetes-related concepts and to derive new variables from the original ones that would be incorporated into the overall BIRO dataset.

A flat text file (XML export) is produced by each centre through the combined and repeated use of Java tools and the JDBC driver. This operation needs some basic pre-processing of local data to comply with basic requirements (e.g. storing one record for each individual subject in the production of the so-called “Merge Table”).

A configuration file is needed for the BIRO Adaptor to apply specific options to the relevant driver. Such operation will be further simplified using a user friendly visual application.

The BIRO “*Database Manager*” reads XML files and subsequently stores records into a local (Postgres) database that is used to organize local data in an optimal way, so that they could be automatically processed by the statistical engine.

The Java language and tools e.g. Castor and Hibernate are used for the scope, as well as a configuration file.

The BIRO “*Statistical Engine*” connects to the local BIRO Postgres database and runs statistical functions to create “*statistical objects*”.

A statistical object is defined as “*an element of a distributed information system that carries essential data in the form of embedded, partial aggregate components, required to compute a summary measure or relevant parameter for the whole population from multiple sites*”.

The definition is central to the functioning of BIRO, as it allows using pre-determined datasets as basic elements for a statistical analysis to be performed on top of aggregate data. The result is a single centre report as well as packets transmitted over the network for the production of global reports. This solution allows bypassing many possible risks and restrictions imposed by privacy legislation (according to the best architecture being selected), avoiding the exchange of individual records.

Basically, statistical objects are tables that contain statistical aggregations of local data (arithmetic mean, percentile, variance, linear and logistic regression, bar plot data, histogram data, box plot data, etc), stored as flat text comma delimited files (CSV). They are organized following details included in a dictionary listing features of basic components e.g. frequency tables, measures of location, measures of dispersion, graphical elements, regression, and standardization.

Criteria agreed by the Delphi panel for the definition of the best architecture have been duly taken into account in the specifications of statistical objects.

The BIRO *report template* precisely defines all outputs to be produced by the statistical engine.

The same structure is used to automate the production of both the individual centres and the global BIRO reports, a feature that is extremely convenient, as it allows using the same set of basic statistical functions for multiple, repeated applications.

The statistical engine connects to the local database using the open source statistical R software with proper Postgres drivers.

According to the specifications given by the report template, and the associated relevant definitions of the statistical objects, it processes the database to deliver statistical objects in the form of small CSV datasets, to be further processed to output individual centre and complete local reports in the form of pdf and html files, using the Latex software.

A compressed CSV folder is created to include all statistical objects produced by each run of the local reporting system, classified by date and centre id. This operation completes step 1) of the local engine.

Step 2) involves **data transmission**.

Specialized communication software has been developed to securely transmit the CSV folder including statistical objects from the local to the Central BIRO system.

Web services have been used to comply with basic requirements, including availability of an open platform-independent standard, XML support, usability over Internet protocols, open source implementation and comprehensive security support.

For the scope, World Wide Web consortium standards have been applied, based upon SOAP (Simple Object Access Protocol) for messaging, HTTP (Hypertext Transfer Protocol) for Internet transport and XML (eXtensible Markup Language) together with its security extensions XMLenc (encryption) and XMLsig (digital signatures).

Two J2EE server applications (sender and receiver) were set up for secure data exchange using the open source framework Apache Axis 2 together with Apache Rampart available for the Java 2 Enterprise Edition platform.

Security services (according to ISO/OSI 7498-2) were carefully implemented.

For authentication, digital certificates trusted by a common certification authority were exchanged and installed in both servers. Access control has been configured so that only trusted identities are authorized to connect to services.

Confidentiality has been ensured by using encryption and data integrity, as well as non-repudiation provided by digital signatures.

Two alternative ways have been applied for encryption and digital signatures:

- Transport layer security using HTTPS, i.e. HTTP protocol together with SSL (Secure Sockets Layer) to protect the entire data stream exchanged between sender/receiver.
- SOAP messages encryption and digital signatures, utilizing XMLenc and XMLsig respectively, could be applied to protect well defined chunks of data, giving the application full control over further utilization, storage and processing of digital signatures and other security related information.

The *central* part of BIRO Architecture includes the set of software tools required by the BIRO server to undertake Step 3: **global statistical analysis**.

Step 3) involves several operations including **database processing and statistical analysis**.

At the central level, individual data are no longer required as the BIRO system only requires aggregate data, so all database specifications include meta-data mainly referred to the concept of statistical objects.

A specialised application (BIRO CSV Importer) has been developed in Java to read CSV files embedding statistical objects and to store them as separate tables of the Central BIRO database.

As for the Adaptor and Database Manager, a configuration file is required to allocate proper options.

Related statistical objects, transmitted by separate centres, are appended to the same table to form a global collection of local aggregate data.

The BIRO Database component of the Central Engine has been specifically developed to load and to organize all central aggregate data, as well as to perform basic data processing. Elementary Postgres functions have been used to compute a “*cumulative component*” for each statistical object as a pooled estimate of multiple “*local*” statistical objects.

Advanced statistical analysis in the Central Engine is performed by specific R functions. The cumulative components of statistical objects are processed to deliver all elements of the global report required to deliver the same template used for the local analysis. The template will be populated with results referring to the whole universe of BIRO collaborative centres.

Outputs of the Central Engine include a complete pdf report (as defined in the template), an html report (following specifications in the web portal), and CSV data, all produced using R and Latex software.

The final section of software development involves integration of the BIRO architecture into a unique, integrated software.

The BIRO process will be triggered by a simple “*local*” user friendly (GUI) application, allowing the user to:

- export local data stored into a local database to XML files running the BIRO Adaptor
- import XML files to the local database using the BIRO Database Manager
- produce the local statistical report
- send the local statistical objects to the Central BIRO System

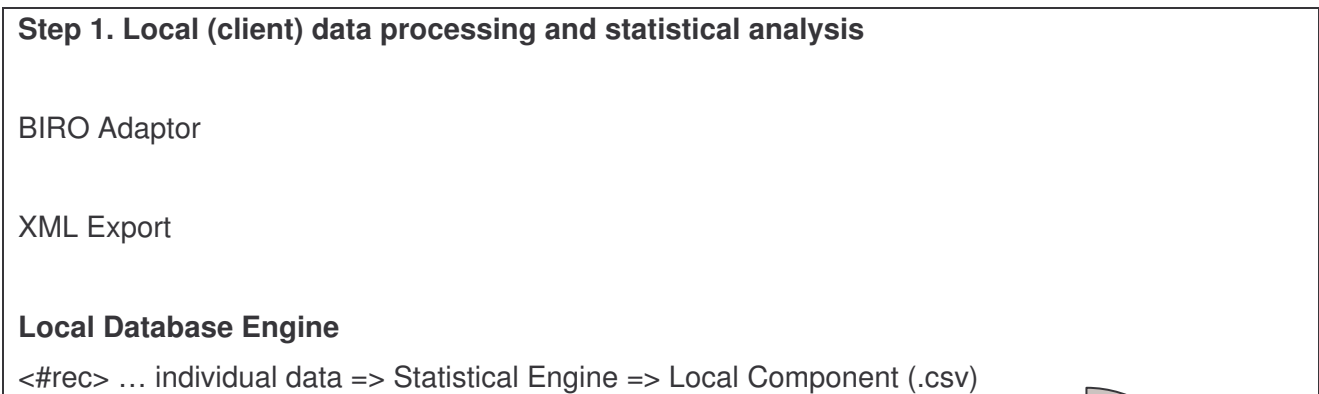
A “central” GUI application will allow the user to:

- import statistical objects stored as csv files
- run the global statistical analysis
- produce the global BIRO report

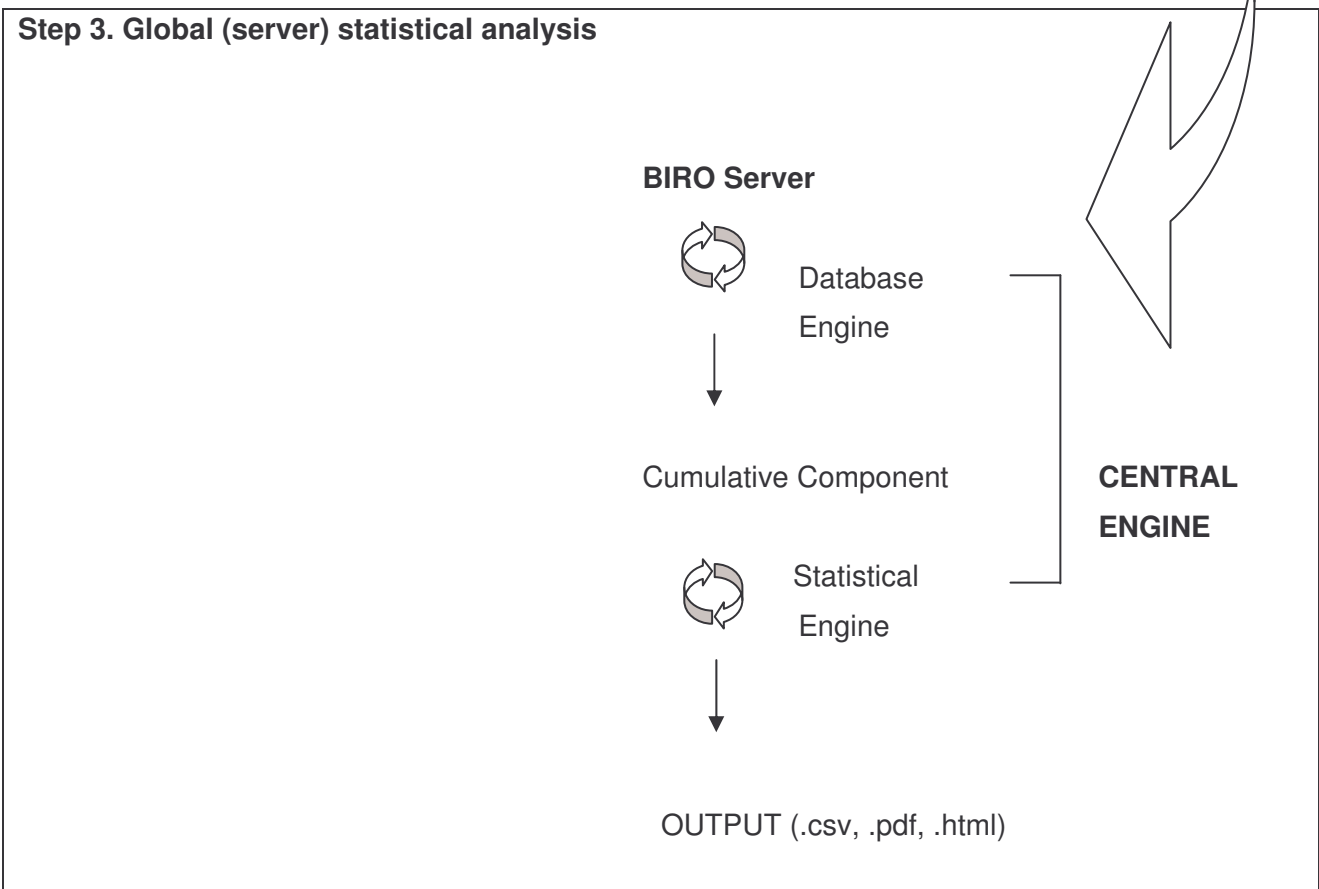
The BIRO architecture will require for the Central Engine to be managed by the BIRO coordinator, which would evidently ensure compliance with all national and international security rules for the maintenance of the server, as specified in PIA Report Step 1.

**Fig. 3: BIRO software engineering**

**PART 1. Local Database**



**PART 2. Central Database**



### 3. Privacy Analysis

#### 3.1 Legislative Framework

Of all the human rights in the international catalogue, the **right to privacy** is perhaps the most difficult to define<sup>7</sup>.

Definitions of privacy vary widely according to contexts and environments. Nevertheless, privacy is usually seen as the way of drawing the line of how far a society can intrude into a person's private life.

Privacy has been defined as the "right to be left alone"<sup>8</sup>; or as "the right of the individual to be protected against intrusion into his personal life or affairs, or those of his family, by direct physical means or by publication of information"<sup>9</sup>.

Although there is a lack of a single definition of privacy, it is a right generally recognized around the world and crystallised in many international instruments.

The 1948 *Universal Declaration of Human Rights* was the first international binding instrument to recognise privacy as a human right, specifically protecting territorial and communication's privacy<sup>10</sup>. Article 12 states: "No one should be subjected to arbitrary interference with his privacy, family, home or correspondence, nor to attacks on his honour or reputation. Everyone has the right to the protection of the law against such interferences or attacks".

In addition, numerous international human rights treaties specifically recognize privacy as a right. The International Covenant on Civil and Political Rights (ICCPR – art. 17)<sup>11</sup>; the UN Convention on Migrant Workers (Article 14)<sup>12</sup>, and the UN Convention on Protection of the Child (Article 16)<sup>13</sup> adopt the same language. On the regional level, various treaties make these rights legally enforceable.

For instance, Article 8 of the *European Convention for the Protection of Human Rights and Fundamental Freedoms* (1950)<sup>14</sup> states that: "Everyone has the right to respect for his private and family life, his home and his correspondence. There shall be no interference by a public authority with the exercise of this right except as in accordance with the law and is necessary in a democratic society in the interests of national security, public safety or the economic well-being of the country, for the prevention of disorder or crime, for the protection of health of morals, or for the protection of the rights and freedoms of others".

The Convention created the European Commission of Human Rights and the European Court of Human Rights to oversee enforcement. Both have been active in the enforcement of privacy rights, and have consistently viewed Article 8's protections expansively and interpreted the restrictions narrowly<sup>15</sup>.

The Court has reviewed Member States' laws and imposed sanctions on numerous countries<sup>16</sup>; and has also reviewed cases of individuals' access to their personal information in government files to ensure that adequate procedures exist<sup>17</sup>. In the evolution of data protection, the interest in the right of privacy increased in the 1960s and 1970s with the advent of information technology.

The surveillance potential of powerful computer systems has increased the demand for specific rules governing the collection and handling of personal information.

Two crucial international instruments in the evolution of data protection are the Council of Europe's (1981) Convention for the Protection of Individuals with regard to the Automatic Processing of Personal Data<sup>18</sup>, and the Organization for Economic Cooperation and Development's (OECD) Guidelines Governing the Protection of Privacy and Transborder Data Flows of Personal Data<sup>19</sup>, which set out specific rules covering the handling of electronic data.

These rules describe personal information as data that have accorded protection at every step: from collection to storage and dissemination.

As a matter of fact, the above-mentioned agreements have had a profound effect on the enactment of laws around the world.

Nearly thirty countries have signed the COE Convention; and the OECD guidelines have been widely used in national legislations, even outside the OECD member countries.

The development of privacy protection in the EU took a step forward with the Council of Europe Convention on Human rights and Biomedicine (Oviedo 1997), which reinforced the principles that everyone is entitled to the right to privacy and confidentiality of personal medical data and the right to be informed about his/her health<sup>20</sup>.

Finally, the *Charter of Fundamental rights of the European Union* (2000/C 364/01)<sup>21</sup> specifically provides protection of personal data.

Art 8 states: “*Everyone has the right to the protection of personal data concerning him or her. Such data must be processed fairly for specified purposes and on the basis of the consent of the person concerned or some other legitimate basis laid down by law. Everyone has the right of access to data which has been collected concerning him or her, and the right to have it rectified. Compliance with these rules shall be subject to control by an independent authority*”.

The Charter of Fundamental Rights has been fully incorporated in the *European Constitution* (forming its part II)<sup>22</sup>, signed in Rome on the 29<sup>th</sup> of October 2004. Although the Parliament, the Council and the Commission solemnly proclaimed the Charter on the 8<sup>th</sup> of December 2000, the Charter was not part of the Union’s Treaties and therefore it had no binding legal force.

The Constitution thus achieved a major breakthrough, which allows the Union to have its own catalogue of rights, binding for all European countries and enforceable through the Court of Justice, which will in fact ensure that the Charter will be adhered to.

It is worth noting that the content of the Charter is broader than that of the European Convention for the Protection of Human Rights and Fundamental Freedoms (ECHR), signed in Rome on 4 November 1950 and ratified by all the Member States of the Union.

Whereas the ECHR is limited to civil and political rights, the Charter of Fundamental Rights covers other areas such as the right to good administration, the social rights of workers, the protection of personal data and bioethics.

Finally, the *Additional Protocol to the Convention on Human Rights and Biomedicine, concerning Biomedical Research* (2005)<sup>23</sup> further reinforced the duty of confidentiality in the handling of personal information in health research and reaffirmed the obligation to treat them according to the rules relating to the protection of private life.

In line with all the aforementioned instruments, the EU has adopted a privacy model that embraces comprehensive laws. The model is based on a general and abstract law that governs all aspects of the handling of personal information: from collection to use and dissemination, by both the public and private sectors.

***The 1995 Data Protection Directive (95/46/EC)***<sup>24</sup> set up a common level of privacy among European countries, ensuring compliance through the establishment of a regulatory body.

The Directive not only reinforced current data protection laws, but also established a range of new rights and basic principles, namely: the right to know where the data originated, the right to have inaccurate data rectified, a right of recourse in the event of unlawful processing, and the right to withhold permission to use data in some circumstances.

The Directive contains strengthened protections over the use of sensitive data.

*Art 7 of the Directive establishes a set of criteria of “legitimate processing”.*

Processing, in order to be legitimate, has to take place: either with the unambiguous consent of the data subject, or where this is necessary for the performance of a contract with the data subject, for compliance with a legal obligation, or for the performance of a government task, just to mention a few examples.

More stringent conditions apply to the processing of special categories of *sensitive data*, such as medical data. Here, the processing of sensitive data is considered, in principle, not legitimate and member states has to prohibit their processing, unless special conditions verify.

According to art. 8, the processing of sensitive data is allowed when:

- the data subject has given his explicit consent to the processing of those data, or
- processing is necessary for the purposes of carrying out the obligations and specific rights of the controller in the field of employment law in so far as it is authorized by national law providing for adequate safeguards; or
- processing is necessary to protect the vital interests of the data subject or of another person where the data subject is physically or legally incapable of giving his consent; or
- processing is carried out in the course of its legitimate activities with appropriate guarantees by a foundation, association or any other non-profit-seeking body with a political, philosophical, religious or trade-union aim and on condition that the processing relates solely to the members of the body or to persons who have regular contact with it in connection with its purposes and that the data are not disclosed to a third party without the consent of the data subjects; or
- the processing relates to data which are manifestly made public by the data subject or is necessary for the establishment, exercise or defence of legal claims.

Importantly, the prohibition of Article 8 (1) shall, according to Article 8 (3), also not apply where the data are required: for the purposes of preventive medicine, medical diagnosis, the provision of care or treatment or the management of health-care services, and where those data are processed by a health professional subject under national law or rules established by national competent bodies to the obligation of professional secrecy or by another person also subject to an equivalent obligation of secrecy.

Moreover, Member States may, according to Article 8 (4), for reasons of substantial public interest, lay down exemptions, in addition to those laid down, either by national law or by decision of the supervisory authority.

Art. 8(3) is extremely important for the health sector, since justifies the collection, use, and processing of health data, for the specified purposes, without the patient's consent.

Although the free and informed consent will be necessary if, for instance, those data would be further used for research purposes or any other secondary use. The reference to professional secrecy contained in art. 8 (3) is crucial for obtaining a more effective protection of privacy in the handling of sensitive health data.

Although the issues surrounding the confidentiality of health data are not fully dealt with in the Directive, the referral to the obligation of confidentiality in the Directive represents a step forward towards an eventual harmonization of European legislations.

At least, it imposes to Member States, in a binding form, the *duty of confidentiality* to any person involved in the processing of personal sensitive data, such as health data.

The duty of confidentiality has its origins in the duty of professional secrecy incumbent on health professionals either through a law or code of conduct.

The principle of confidentiality of medical information, derived by the Hippocratic Oath, can be considered one of the oldest principles applying to data protection.

Although privacy and confidentiality are conceptually distinct, they are strictly interrelated and need to be consistently implemented among European countries in order to enhance the protection of privacy when sensitive data are involved: as a matter of fact, confidentiality could rather be conceived as a means to protect the right to privacy.

In order to conduct scientific research without falling under the binding rules of the Directive, data should be rendered *anonymous*. Recital 26 of the EU Data protection Directive in fact states that "principles of protection shall not apply to data rendered anonymous in such a way that the data subject is no longer identifiable".

Recital 26 thus places outside the scope of the Directive the discipline of data processed for



research purposes when both direct and indirect identification is avoided.

Direct identification should be interpreted as identification from the data itself and indirect identification as identification from the data itself matched with any other data or means that are reasonably likely to be used, such as an identification number or to one or more factors specific to the subject's physical, physiological, mental, economic, cultural or social identity<sup>25</sup>.

For instance, coded and encrypted data are not considered anonymous "per se". If decoding or de-encrypt techniques are still possible without an unreasonable effort. In this circumstance, data shall be still subjected to the Directive rules<sup>26</sup>.

Importantly, the 1995 Directive imposes an obligation on member states to ensure that the personal information relating to European citizens has the same level of protection when it is exported to, and processed in, countries outside the EU.

As a result, countries refusing to adopt adequate privacy protections may find themselves unable to conduct certain types of information flows with Europe, particularly if they involve sensitive data.

In line with the EU Data Protection Directive, the Council of Europe enacted, in 1997, a Recommendation on the Protection of Medical Data: **Council of Europe Recommendation No. R (97) 5**<sup>27</sup>.

The recommendation acknowledges that medical data requires even more protection than other non-sensitive personal data, reaffirming that the respect of rights and fundamental freedoms, and in particular of the right to privacy has to be guaranteed during the collection and processing of medical data. For those reasons, Principle 3.2 recalls the requirement in Article 6 of the Council of Europe Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (1981) for appropriate safeguards in the law, in so far as the various stages of collection and processing of medical data are concerned.

According to the Recommendation, the processing of medical data is, in principle, prohibited, unless appropriate safeguards are provided by domestic law.

One of such safeguards is that only health-care professionals, bound by rules of confidentiality, should collect and process medical data, or where necessary persons acting on behalf of health-care professionals, as long as such persons are subject to the same rules.

Since the definition of health professional may vary across different countries, the recommendation provides for the possibility that personnel not directly responsible for health care may collect and process medical data; but only on the condition that this category of professionals must abide by confidentiality rules comparable with those imposed on health-care professionals, or that domestic law provides for appropriate safeguards which are as efficient as confidentiality rules, that is, they are efficient enough to guarantee respect of privacy of the data subject.

Trough this Recommendation, the duty of confidentiality has been in fact strengthened within European countries.

Once again, with a view to the sensitive nature of medical data, Principle 4.1 recalls the provisions in Article 5 of the Convention: the collection and processing of medical data must be fair and lawful, and for specific purposes only.

The principle of fair collection is made more explicit in Principle 4.2: medical data must, in normal conditions, be obtained from the data subject himself/herself. This principle therefore concerns the "disclosure" of these data by the data subject himself/herself, and not "communication" of medical data by a third party (for example, the doctor).

Principle 4.3 lays down the rules governing the collection or processing of medical data. The latter may be collected or processed: if it is provided for by law, there is a contractual obligation to do so, if this is necessary for the establishment of a legal claim or if the data subject has given his/her consent. Principle 4.3 does not constitute a derogation from Principle 3.2, but sets conditions for the legitimacy of the collection or processing.

Medical data may also be collected from the data subject or from other sources if this is provided for by the law for one of the purposes set out in Principle 4.3(a): for public health reasons, the prevention of a real danger or the suppression of a specific criminal offence, or another important public interest.

Furthermore, medical data may be collected and processed if permitted by law for the purposes set out in *Principle 4.3 (b): for preventive medical purposes or for diagnostic or therapeutic purposes (in this case data may also be processed for the management of medical service operating in the interest of the patient) , or to safeguard the vital interests of a data subject, or with a view to respecting specific contractual obligations, or with a view to the establishment, exercise or defence of a legal claim.*

Thus, Principle 4.3 (b) reaffirms the rules set forth in the EU Data Protection Directive.

*In accordance with principle 4.3 (c), medical data may also be collected and processed if the data subject has given his/her consent for one or more purposes in so far as domestic law does not provide otherwise.*

Medical data may therefore be collected without consent, if the law provides for this, "for the purposes of" (that is, in the interest of) public health; this purpose is in line with the derogation for reasons of public safety in Article 9 of the Convention. It should also be noted that the words "in the interest of public health" include the management of health services.

One of the means to ensure that medical data are obtained and processed fairly and lawfully is to inform the data subject, whose data are collected, of a number of elements (information to be given to the data subject). These elements are listed in Principle 5.1.

It is obvious that such provision of information is indispensable when the data subject is required to give his/her "informed" consent (see paragraph 130 hereafter). But even in cases where his/her consent is not required - that is, when the collection and processing of medical data follow an obligation under the law or under a contract, are provided for or authorised by law, or when the consent requirement is dispensed with - the recommendation provides that the data subject is entitled to relevant information.

Although Principle 5.1 should be interpreted strictly, two kinds of derogation are admitted.

First of all, Principle 5.6 allows for derogations to be made for certain reasons of public interest, for protection of the data subject or a third person, or in medical emergencies.

Secondly, information on the various elements listed in the principle has to be supplied only in so far as it is relevant.

Principle 5.1 identifies the following elements on which the data subject must be informed:

- the existence of a file containing his/her medical data and the type of data collected or to be collected;
- the purpose or purposes for which they are or will be processed;
- where applicable, the individuals or bodies from whom they are or will be collected
- the persons or bodies to whom and the purposes for which they may be communicated
- the possibility, if any, for the data subject to refuse his consent, to withdraw it and the consequences of such withdrawal;
- the identity of the controller and of his/her representative, if any, as well as the conditions under which the rights of access and of rectification may be exercised.

One of the conditions on which medical data may be collected and processed is that the data subject has given his/her consent, in so far as he/she is capable of doing so. As these data are regarded as sensitive data, Principle 6.1 requires that the consent be "free, express and informed".

Consent is "informed" if the data subject is informed in particular of the purposes involved and the identity of the data controller. Consent is "free" if the data subject has the possibility to refuse

his/her consent, to withdraw it or to modify the terms and conditions of consent. Consent can be expressed orally or in writings.

However, under certain conditions, medical data could be processed without the data subject's free, express and informed consent. These conditions are listed exhaustively in the recommendation.

As regards the collection of medical data in the course of a consultation or treatment for preventive, diagnostic or therapeutic purposes by a doctor, and which the data subject has freely chosen, the consent of the patient may not need to be expressed if the data were indeed to be processed only for the provision of care to the patient. This is also valid for processing medical data in the context of the management of a medical service operating in his/her interest.

The recommendation reaffirms the right of access: every person has to be enabled to have access to his/her medical data, either directly or through a health-care professional.

Importantly, art. 8 (1) of the recommendation states that information must be provided to patients "in understandable form". Access to medical data may be refused, limited or delayed only if the law provides for this.

The data subject has also the right to rectification: patients may ask for rectification of erroneous data concerning him/her and, in case of refusal, he/she has to be able to appeal. In general, medical data shall be kept no longer than necessary to achieve the purpose for which they were collected and processed (conservation).

Although the recommendation does not refer to it explicitly, the requirement in Article 5 of the Convention that personal data undergoing automatic processing should be adequate, relevant and not excessive applies equally to medical research. It means that only the data necessary for the purposes of such research should be used.

The primary means of protecting medical data to be used for scientific research purposes is to make them anonymous. For this reason, researchers as well as public authorities concerned are urged to develop anonymisation techniques, which should be continuously updated and kept efficient.

The nature or objectives of certain research projects sometimes make it impossible to use anonymous data. In such cases, under Principle 12.2, personal data may be used if the purposes of the research project are legitimate and one of the listed conditions is fulfilled.

Firstly, personal data may be used for medical research if the data subject has been duly informed of the research project - or at least if the information requirements have been respected - and has given his/her consent for that particular project, or, at least, for the purposes of medical research

Secondly, in the case of a legally incapacitated person, this consent must have been given in accordance with Principle 6.4, and the research project must have a connection with the medical condition or disease of the data subject (sub-paragraph b). This is provided to avoid that consent given on behalf of a legally incapacitated person might be motivated by material interests.

Thirdly, cases may arise where the data subject cannot be found or where for other reasons it is apparently impossible to obtain consent from the data subject himself/herself (for example, in the case of an epidemic).

When in such cases the interests of the research project are such that they justify the consent requirement to be waived - for example in the case of an important public interest - and unless the data subject has explicitly refused any disclosure, then the authorisation to use personal data may be given by the body or bodies designated by domestic law and competent in the area of personal data.

Such authorisation should, however, not be given globally, but case-by-case; moreover, the medical data should be used only for the medical research project defined by that body, and not for another project of the same nature (sub-paragraph c).

The authorisation, by the designated body, of communication of medical data for the purposes of a medical research project also depends on other factors implicit in the spirit of the recommendation in the present principle, or explicitly set out in other principles:

- the existence of alternative methods for the research envisaged;
- the relevance of an important public interest of the aim of the research, for example in the field of epidemiology, of drug control or of the clinical evaluation of medicines;
- the security measures envisaged to protect privacy;
- the necessity of interfering in the privacy of the data subject.

Under sub-paragraph (c), it would not be necessary to make the reasonable efforts in all cases; the person in charge must, however, consider whether with reasonable efforts it would be practicable to contact all data subjects. If this seems possible, then the efforts must be made.

Furthermore, it was understood that to seek the consent of the data subject for medical research would be an unreasonable demand for the research institute, and would rather be the responsibility of the person or body envisaging disclosure of medical data.

According to article 12 (3), subject to complementary provisions determined by domestic law, health-care professionals entitled to carry out their own medical research are allowed to use the medical data which they hold, as long as the data subject has been informed of this possibility and has not objected

Finally, personal data used for scientific research must not be published in a form that enables the data subjects to be identified, unless they have given their consent for the publication and publication is permitted by domestic law.

The above legislation and regulations suggest important considerations.

As a matter of fact, EU and International legislative Instruments consider the right to privacy not as an absolute right: it should be weighed against other matters that benefit societies.

If the exemption to the prohibition of processing operations that involve personal data relative to health care and health research constitute clear examples of the non-absolute nature of the right to privacy.

Therefore, the protection of privacy is conceived as value that should not unnecessarily jeopardize health research.

The interest of societies in enhancing the health of populations is in fact strictly related to the possibility of conducting appropriate research in the health sector and the availability of personal data is fundamental for this purpose.

Considering that privacy protection and health research might conflict on the increasing demand of researchers to access data in identifiable form, appropriate methodologies and techniques should be implemented.

PIAs are a valuable means to address this issue, as they provide a roadmap to reach a balanced trade-off between privacy protection and the efficient/effective conduction of research projects and programmes.

### 3.2 Privacy Protection in the Context of the BIRO Engineering

The *BIRO Information System* involves the use of sensitive-medical data collected through *diabetes registries* within national boundaries and further processed for public health studies at international level.

It has to be noted that the collection of data takes place at national level, and that the investigation of privacy compliance of registries is out of the scope for the present report.

Privacy analysis covers any privacy issue that might arise in the transfer of data from the BIRO Centres to the central cumulative database hosted at the University of Perugia, Italy.

At a general level, the kind of processing that takes place in the BIRO centres should be subject to art. 8 (par. 3) of the Data Protection Directive.

Each centre collects, in fact, information relating to an identified or identifiable natural person for the purpose of setting up diabetes registries. Hence, it can be asserted that those data are collected and processed for the purposes of preventive medicine, medical diagnosis, the provision of care or treatment or the management of health care services.

According to the EU Data Protection Directive, consent from the data subject may not be required in this case. The norm constitutes an exemption to the prohibition of processing sensitive data, which is set forth by art. 8 of the Directive.

In this case, the exemption is justified by the need to protect the competing interests of society for a better health care. However, domestic laws may provide more stringent rules.

The further processing of those data, other than the care of the patients and the management of health care services, would instead not be covered by the exemptions of art 8 (Par. 3).

Hence, consent should be required for any secondary use of those data.

However, each centre of the BIRO consortium applies procedures for data anonymisation before transfer to the BIRO central database, where aggregate records are processed solely for statistical and scientific purposes (**Figure 3: BIRO Software Engineering**).

The way data are made anonymous is central to the determination of true anonymisation envisaged in the BIRO System.

*According to Recital 26 of the Data Protection Directive*, anonymisation allows the processing of personal data without consent, placing anonymous data outside the scope of the data protection principles contained in the Directive.

Therefore, anonymisation could be seen as a means to determine the boundaries of privacy protection principles: when data is truly anonymous, the interest of the data subject to maintain his/her data private and confidential is in fact protected “*ipso iure*”; hence, the processing should be considered legitimate.

Data is rendered anonymous, according to Directive, only if “the data subject is no longer identifiable”.

The Directive specifies that an “identifiable person is one who can be identified, directly or indirectly, in particular by reference to an identification number or to one or more factors specific to his physical, physiological, mental, economic, cultural or social identity”.

Consequently, when the data subject could be identified with a reasonable effort directly from the data itself or indirectly through the combination of other means, data cannot be considered anonymous and, therefore, falls under the Directive principles, including the need to gain expressed consent from the data subject.

The identification of the data subject through a “reasonable effort” is a vague concept. However, the reference to the state of the art in decoding and/or other similar techniques is decisive in assessing whether data is truly anonymous or not.

In the context of BIRO, the local centres will use pseudonyms for patients IDs and identifiers will be then stripped out of individual records to be consequently aggregated: a minimum of N=5 patients per cell will be used in the worst case scenario as a basis for aggregation.

As a matter of fact, the BIRO System processes statistical objects, which basically are tables that contain statistical aggregations of local data (arithmetic mean, percentile, variance, linear and logistic regression, bar plot data, histogram data, box pot data, etc), stored as flat text comma delimited files (CSV).

Hence, there is no possibility, according to the state of the art, to identify, either directly or indirectly, a patient with a reasonable effort.

Although the privacy of legal persons, such as the BIRO Centres, does not receive protection within EU and International legislation, the PIA Team acknowledged that the availability of Centres' IDs could also pose privacy concerns. In this case BIRO results could eventually reveal information about specific Centres, resulting into a possible effect on their reputation.

Hence, this factor could not positively impact on data sharing and eventually discourage participation to the project.

Moreover, when dealing with very small Centres, even doctors or patients could be indirectly identified, in case specific information is disclosed along with Centres' IDs.

In consideration of the above concerns, Centres' IDs are also rendered anonymous in the BIRO System through a pseudonym.

Although personal data is rendered truly anonymous and there is no need to justify the processing of those data without obtaining patients' consent, the further processing of personal data for statistical or scientific research purposes is generally considered, even within the EU Directive, compatible with the purposes for which the data have previously being collected. This principle is expressed, among the others, in the provision of art. 11, par. 2 of the EU Directive.

While art. 10 and 11 impose the data controller, as a general rule, to give some kind of information to the data subject (for instance: the right to know the identity of the controller, the purpose of the processing and any further information), Paragraph 2 of art. 11 exempts the data controller from providing such information when the processing is performed for statistical or scientific research purposes, if the provision of such information proves impossible or would involve a disproportionate effort.

The case of BIRO would fall within the scope of the latter case.

Considering its very large sample size, the effort to provide information to patients should herein be easily considered disproportionate. Consequently, the information to be provided to data subject could be waived by the single centres, unless domestic law provided differently, even if the kind of processing would be considered as falling under the EU Data Protection Directive rules.

The exemptions provided by the Directive are also in line with the principles contained in the Convention on the Protection of Individuals with regard to Automatic Processing of Personal Data (1981), which envisages the possibility of restricting the exercise of the data subject's rights with regard to data processing operations which pose no risk (art. 9, par. 3). Examples of no or minimal risk operations are, in particular, the use of data for statistical work, in so far as those data is presented in aggregate form and stripped of their identifiers, as in the case of BIRO. Similarly, scientific research is included in this category.

The aggregated data, in the form of statistical objects, once processed through the local database engine, are to be sent to the central statistical engine, which will perform global analysis.

Communication software has been specifically developed to ensure secure information exchange between the regional systems and the central SEDIS.

To facilitate secure data transmission in the BIRO infrastructure, an applicable technology has been selected and successfully used in a pilot implementation. This is a foundation for further

integration in data exchange workflows required in the shared European diabetes information system, as fully explained in paragraph 2.5.

Considering the security mechanisms implemented in the BIRO system, it can be asserted that the security requirements enshrined in EU and international data protection norms and regulations are fully fulfilled given the current state of the art.

According to the BIRO data flow and architecture, statistical analysis will be then performed at the global level. Considering that data have been rendered anonymous by local BIRO centres and transmitted to SEDIS in a secure environment, the further processing performed by the global statistical engine cannot pose any privacy risk either directly or indirectly.

The last issue that could be considered in the privacy analysis of the BIRO project is relative to the transborder data flow. In fact, data is to be sent to a central database, which is located outside the single national boundaries, except for the Italian partner (Coordinator).

The BIRO System, as already demonstrated, processes only anonymous data; therefore, privacy rules should not limit its implementation.

Nevertheless, the free flow of information, regardless of frontiers, is a principle enshrined in Article 10 of the European Human Rights Convention. Accordingly, art 12 of the Convention on the Protection of Individuals with regard to Automatic Processing of Personal Data (1981) and art. 25 of the EU Data Protection Directive (1995) discipline the transfer of data from one country to another.

The main rule contained in art 12 (paragraph 2) of the Convention, is that, in principle, obstacles to transborder data flows are not permitted between Contracting States in the form of prohibitions or special authorisations of data transfers. The rationale for this provision is that all Contracting States, having subscribed to the common core of data protection provisions set out in Chapter II, offer a certain minimum level of privacy protection.

In addition, art 12 (2) states that prohibiting or subjecting to special authorizations transborder flows of personal data is allowed only "for the sole purpose of the protection of privacy".

The norm adds an important clarification, namely that a Contracting State may not invoke this convention to justify interference with transborder data flows for reasons which have nothing to do with the protection of privacy.

However, paragraph 2 of this article does not affect the possibility for a party to lay down in its domestic data protection law provisions that, in particular cases, do not permit certain transfers of personal data, irrespective of whether such transfers take place within its territory or across the borders.

The Council of Europe Recommendation on the Protection of Medical Data, resembles the Convention and establishes that the transborder flow of medical data to a state which has ratified the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data, which disposes of legislation ensuring at least an equivalent protection of medical data, should not be subjected to special conditions concerning the protection of privacy.

Where the protection of medical data can be considered to be in line with the principle of equivalent protection laid down in the Convention, no restriction should be placed on the transborder flow of medical data towards a State that has not ratified the convention, but with legal provisions ensuring protection in accordance with the principles of that convention and the related recommendation.

Unless otherwise provided for by domestic law, the transborder flow of medical data towards a State that does not ensure protection in accordance with the Convention and with this recommendation, should not occur as a rule, unless necessary measures, to respect the principles of the Convention and this recommendation have been taken (including those of contractual nature), and the data subject has the possibility to object to the transfer or has given consent.

According to the EU Directive, the cross border flow of personal data is allowed only when an adequate level of privacy protection is envisaged in the countries involved in the processing operations.

Following the same reasoning applied to the interpretation of the Convention, countries that have implemented the Directive are automatically allowed to execute transborder data flows: complying with the Directive ensures, "ipso iure", an adequate level of protection.

The Centres involved in the BIRO project belong to European countries that have fully implemented the EU Data Protection Directive, and ratified the Convention; hence, an adequate level of privacy protection is fully guaranteed across the countries involved.

This means that the exchange of data envisaged in the BIRO project is legally viable according to the EU legislation.

Therefore, publication of project results will be performed in a way that does not allow either the data subjects or the local centres to be ever identified. Privacy risks and Mitigation Strategies



### 3.2 Privacy Risks and Mitigation Strategies

The potential privacy risks envisaged in the BIRO project could be summarized as follow:

- ❑ data cannot be considered truly anonymous
- ❑ data transmission from local to central database cannot be considered secure
- ❑ performance of global analysis based on non-truly anonymous data could indirectly reveal patients' identities; for instance through the publication of results.
- ❑ access to central server may be hacked and/or reversely used to access individual local server and to break into personal information stored anywhere in the form of computerized registries

The Potential privacy risks have been analysed through a summary table, allowing to assess the best privacy protective alternative in data processing.

The level of risk has been classified as follow:

- Low: there is possibility that the risk will materialize, but mitigating factors exist
- Moderate: there is a strong possibility that the risk will materialize if no corrective measures are taken
- High: there is near certainty that the risk will materialize if no corrective measures are taken

Relative to the access, in BIRO security mechanisms are implemented using standard procedures at the strictest level. Once the application will be completely tested, it will be possible to conduct experiments to check the level of security using different hacking techniques.

At a general level, the BIRO Information System processes only de-identified data. Hence, the level of risk can be considered, in most cases that we have studied and adequately described, low.

As highlighted in the privacy summary table (**Table 5**), efficient mitigation strategies have been implemented in the context of BIRO. Consequently, the aforementioned potential privacy risk should be considered fully avoided and/or removed.

**Table 5. B.I.R.O. Privacy Summary Table**

Element	Nature of risks	Level of risks			Comments	Mitigating Mechanisms
		Low	Medium	High		
Individual data: Pseudonym used for patients' IDs  + Data is Aggregated (N=5 patient per cell)	Individual privacy	X			Pose an indirect risk to individual's privacy	Non-Reversible De-identification
Pseudonym used for Centres IDs	Non-Individual Privacy	X			Pose an indirect risk to Centres' privacy	Non-reversible De-identification
Data Transmission	Security Measures	X			Pose an indirect risk to individual's privacy	Encryption
Access to the BIRO network	Security Measures		X		Pose an indirect risk to individual's privacy	Secure applications Hacking tests
Global Statistical Analysis	Individual privacy + Non-Individual Privacy + Security Measures	X			Pose an indirect risk to individual's privacy and centres privacy	Non-reversible de-identification + Encryption

## 4. Conclusions

At a general level, the kind of processing that takes place in the BIRO centres should be subject to art. 8 (par. 3) of the Data Protection Directive: each centre collects information related to an identified or identifiable natural person for the purpose of setting up diabetes registries, where data is collected and processed for the purposes of preventive medicine, medical diagnosis, the provision of care or treatment or the management of health care services.

According to the EU Data Protection Directive, consent from the data subject may not be required in this case, unless domestic laws provide more stringent rules.

Each centre of the BIRO consortium provides for data anonymisation before any record is ever transferred to the BIRO central database, where tables are processed solely for statistical and scientific purposes.

*According to Recital 26 of the Data Protection Directive*, anonymisation allows the processing of personal data without consent, placing anonymous data outside the scope of the data protection principles contained in the Directive.

The processing of anonymous data is therefore to be considered legitimate.

The security mechanisms implemented in the transmission of data from local centres to the central database can be considered, at the present state of the art, to be fully compliant with all relevant EU and international regulations.

The further processing of personal data for statistical or scientific research purposes is generally considered, within the EU Directive, to be compatible with the purposes for which the data have previously been collected.

This principle is expressed, among the others, in the provision of art. 11, par. 2 of the EU Directive. This means that local centres are allowed to use patients' data, rendered anonymous, for statistical or research purposes without obtaining patients' consent for the implementation of BIRO.

The transmission of data outside national borders is compatible to EU and international legislation: Centres involved in the BIRO project belong to European countries that have fully implemented the EU Data Protection Directive, and ratified the relevant Conventions.

Hence, an adequate level of privacy protection is fully guaranteed across the countries involved. This means that the exchange of data envisaged in the project is legally viable, according to EU and international legislation.

Finally, the publication of project results will guarantee both individuals and centres privacy.

In conclusion, the selected BIRO architecture, considering the characteristics described in the present report, not only fulfils any privacy requirements, but also foresees the implementation of a system addressing and resolving privacy concerns at a very general level.

According to such broader definition, BIRO also considers anonymisation of clinical centres – strictly not a privacy requirement for EU and international legislation/regulations – as an important element acknowledging the importance of the respect of privacy beyond the usual boundaries of personal involvement.

Incorporating professional integrity in the concept of privacy may represent an important organizational issue for stakeholders in the clinical arena, favouring the further extension of the use of BIRO.

The architecture of the BIRO information system should be then considered, at the present stage of the project, as the best privacy protective among those presenting an acceptable level of information content and a technical complexity that is sustainable for the scale of activity of the Consortium.

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